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RECEIPT

October 25, 2001

Anthony Dale
Federal Communications Commission
455 12th Street, S.W.
Washington, DC 20554

RECEIVED - FCC
OCT 25 2001
Federal Communication Commission
Bureau/Office

Dear Mr. Dale:

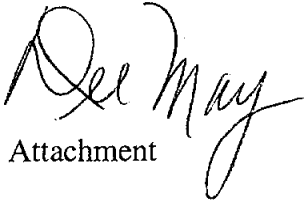
Enclosed, pursuant to Condition V, Paragraph 16 and Attachment A of Appendix D to the order approving the merger between Bell Atlantic and GTE ("Merger Order") are Verizon's performance measurement results for August 2001. We are providing you with disks containing ASCII files of the results in the format you requested with one change from last month. In order to clarify which information is confidential, we have added a new column titled, "VADI as Parity." If a "Y," (representing Yes) appears, it means that the row contains VADI information. The information in that row which should be treated confidentially consistent with the terms of the Merger Order, Appendix D, ¶ 9 are the ILEC numerator and ILEC denominator which include VADI volume data. As we have previously discussed with you, the performance results for VADI and the z-score where VADI is the retail comparison are not confidential. If an "N" (representing No) appears, the row does not contain any VADI information and none of the information in the row is confidential. Last month's ASCII files provided this indicator of confidentiality on the current month's data only. It is now provided for each month of the performance plan year.

Individual CLEC results for both the former GTE states and Bell Atlantic states are available on the web site. These CLEC-specific reports should be treated confidentially in accordance with the terms of the Merger Order, Appendix D, Attachment A, ¶ 1.

As we have previously mentioned, Verizon has discovered that, for some measurements, the level of disaggregation called for in Attachments A-2a and A-2b of Appendix D differs from the level of disaggregation specified in Attachments A-5a and A-5b. The enclosed performance measurement results provide data at the more disaggregated level specified in Attachments A-5a and A-5b. In addition, in a few instances, the measurements reported do not precisely match the definitions stated in Attachments A-2a and A-2b. The Attachment to this letter describes those instances in which there are variations.

If you have any questions, please do not hesitate to call me.

Sincerely,

A handwritten signature in cursive script, appearing to read "Dee May".

Attachment

Without Confidential Enclosures

cc: Mark Stone (w/o confidential enclosures)
Ellen Becker (w/confidential enclosures)
Frank Hopwood (w/confidential enclosures)
Whitey Thayer (w/confidential enclosures)

September 2001

Definitional Status for Performance measures:

Certain issues affect months previously reported, as noted below.

East States:**PO-1 – OSS Response Time**

Product	Month(s)	Comment
EDI, CORBA	April – October 2001	Wholesale Enview EDI and CORBA scripts occasionally timeout before a response is received and as a result are not captured in the timeout metric calculation. Process will be corrected with the November 2001 data month.

OR-1 Order Confirmation Timeliness**OR-2 Reject Timeliness**

Product	Month(s)	Comment
UNE, Resale OR-1-04, OR-1-06, OR-2-04, OR-2-06	March 2001 – August 2001	Non-flowthrough PONs with a particular CLEC Id are being excluded from stated ordering metrics in error since March 2001 and for another particular CLEC Id has been excluded since April 2001. Process was corrected for September 2001 data month.

PR-3 – Completed within Specified Number of Days (1-5 lines)

Product	Month(s)	Comment
UNE PR-3-08, PR-3-09 (fBA-South only)	February 2001 – August 2001	Issue previously documented in the September 25, 2001 cover letter, incorrectly documented the states affected as all when in fact the affected states were former Bell Atlantic South states only.

NP-1-04 Trunk Blockage

Product	Month(s)	Comment
Trunks (New Jersey only)	June 2001 – August 2001	When code changes were made to accommodate a file conversion for the trunk blockage data, New Jersey was incorrectly mapped to the North data file. Process was corrected for the September 2001 data month.

West States:**PO-1-07 Response Time OSS Ordering Interface**

Product	Month(s)	Comment
Manual CSR Response Time	January 2001 – August 2001	All manual CSR queries were not included in the metric due to a programming error. Process was corrected for the September 2001 data month.

MR-2 – Network Trouble Report Rate**MR-3 – Missed Repair Appointment****MR-4 – Trouble Duration Intervals****MR-5 - % Repeat Reports**

Product	Month(s)	Comment
UNE MR-2-01, MR-3-01, MR-4, MR-5-01	July 2000 – March 2001	Certain CLEC trouble reports were miss-categorized across the UNE Loop Designed product. Process was corrected for the April 2001 data month.
UNE, Resale, Specials MR-3-01	July 2000 - July 2001	Prior to a system upgrade made on August 11, 2001, trouble tickets on circuits not considered to be specials could have been assigned an incorrect commitment, which may caused an inaccurate result. Process was corrected beginning August 11, 2001.